A good community is a place where more and more people say...

I belong to this place and I act from responsibility for it

This means that more people can say	because more community settings cultivate	through such practices as these
My contribution is welcome & so am I	Invitations	 Spending time listening to people in places that they are comfortable in order to discover what they care about & what their capacities are. Reaching out to ask clearly for active involvement
	Hospitality	 Being thoughtful about the ways people are welcomed & purposeful about greeting & involving newcomers. Making places accessible
I can see how to contribute	Channels	 Assisting people to see a pathway that connects where they are now with a way of being involved. Assuring that people can see models: others that they identify with experiencing satisfaction from involvement.
	Roles	Thinking through the work to assure that there is something meaningful for each interested person to do
	Orientation	 Offering necessary support so people understand how to be a part of things, both the tasks & the social dimension.
I make a difference because of what I offer	Practical help	 Figuring out how to match the person's capacities to work that needs doing & assuring that the person can see how they make a difference to the whole effort.
	Information and knowledge	Opening clear ways that people can contribute ideas to the way the things are done.
	Connections to networks & associations	 Encouraging people to recruit support & build alliances Offering opportunities for people to be well-informed ambassadors of the effort.

From John O'Brien & David Towell Conversations about building sustainable & inclusive communities. http://inclusiveandsustainable.ning.com

I can get what I need to make my contribution	Encouragement	 Helping people see their abilities Holding high, positive expectations that people will find ways to contribute. Supporting people to stretch a bit outside their comfort zone
	Adjustments	 Modifying environments, procedures, or routines to make it possible for people to participate more effec- tively.
	Learning	Assisting people to develop skills & knowledge.
	Personal Assistance	 Assuring that people who need personal assistance have it in a way that doesn't take away from their dignity or diminish their participation. Honoring people's preferences about who they want to assist them and what their preferences are.
		assist them and what their preferences are.
I can invite, welcome, encourage, & assist others to join in and contribute		

Thanks to the participants in the Wilshire Citizen Conversation for this way of understanding the promotion of citizenship.