Our Purpose: To Create the Conditions for the Emergence of Valued Support Workers

Opportunity depends on...

- ...relationships ability to collaborate
- ...how staff see people
- ...staff competency & connections
- ...commitment to changing community to increase inclusion
- ...level of control people have over how service \$ is spent
- ...flexibility in use of resources
- ...design of services (e.g. support for people in own home vs group living)

Greater Opportunity for People with DD

- Contribution to community life
- · Control of own life
- Secure home
- Support to learn
- · Work & income

Workforce Sectors

defined by balance of potentially competing values of better working conditions and greater opportunity for people with DD

Overcomers Va struggling for opportunity co despite poor pay by making di the most of collaboration

Valued support workers competently assisting selfdirection & contribution to community life



Status-quo Supporters capable performance that keeps people inside the boundaries of existing agencies

Devalued keepers

cheap & segregating minimal physical tending

Costly keepers

expensive institutionalization run for worker convenience & benefit

Working conditions depend on... ...respect for direct service workers

- ...respect for direct service workers contribution & high expectations for performance
- ...level of rates for services
- ...agency policy on how much of available \$ will go to direct support pay
- ...how rigidly regulations & agency policies dictate staff activities
- ...level of investment in learning for direct support workers in agency & community

Better Working Conditions

- · Fair wages & benefits
- Respect for good work
- Learning opportunities
- Rewards for increased knowledge & skills
- Job security

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- 5. Develop resources to support agencies to re-design themselves to increase opportunities & improve direct support worker performance
- 4. Enable a community of practice* focused on improving teacher's competencies in developing opportunities for people with developmental disabilities
 - Person-centered planning and Discovery approaches to job development
 - Systematic instruction
 - · Community building
 - · Positive behavior support
 - · Positive approaches to wellness
 - · Communication technologies & the presumption of competence
- 3. Develop a network to share learning about curricula and delivery methods
 - learning based on creating an individual portfolio documenting changes in the lives of people receiving support from the learner
 - web based instruction in collaboration with The College of Direct Support
 - · internal agency training
 - curricula & instruction developed &/or delivered through colleges and universities
 - curricula & instruction developed &/or delivered in collaboration with DTAE & local technical colleges
 - maximize use of workforce development resources for funding & student support
- 2. Adopt the Community Support Skill Standards and the Direct Service Professional Code of Ethics as Georgia's foundation for Workforce Development www.collegeofdirectsupport.com/links.htm
- 1. Advocate to increase pay & benefits & reward acquisition of new skills for direct support workers

expected contribution to developing opportunities for people with DD

expected support from providers

E, Wenger, R. McDermott, &. W. Snyder (2002) Cultivating communities of practice. Cambridge: Harvard Business School Press